

Notice of Data Security Incident

September 14, 2026: Gallatin Valley Maxillofacial & Aesthetic Surgery (“Gallatin Valley”) is providing notification of a recent data security incident. This notice includes information about the incident, our response, and steps potentially impacted parties may take to protect against possible misuse of their information, should they feel it necessary to do so.

What Happened? On July 13, 2026, Gallatin Valley became aware of suspicious activity related to its network. Upon discovery, Gallatin Valley immediately took steps to secure the environment and engaged a third-party forensic firm to investigate the incident. As a result, on July 16, Gallatin Valley learned that certain files were accessed by an unauthorized third party. Based on this, Gallatin Valley began conducting a diligent review of the files to identify whether they contained personal information or protected health information and, if so, what information was included and to whom that information relates. The investigation and review are currently ongoing.

What Information Was Involved? Gallatin Valley has determined the information impacted may include individuals’ first and last name in combination with one or more of the following data elements: date of birth, Social Security number, financial account information and/or payment card information, medical information, and health insurance information.

What We Are Doing. In response to this event, Gallatin Valley secured its network, reset passwords, secured all accounts, and conducted a full investigation into the incident. Additionally, Gallatin Valley is mailing notice letters to potentially impacted individuals with more information regarding this incident. If you have questions about this incident or the letter you received, please call the dedicated assistance line at (406) 587-0767 between Monday through Friday, 9 am to 5 pm MT (excluding holidays).

What You Can Do. In general, Gallatin Valley encourages individuals to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, individuals are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Individuals have the right to place an initial or extended “fraud alert” on a credit file at no cost. If individuals are the victim of identity theft, they are entitled to an extended fraud alert lasting seven years. As an alternative to a fraud alert, they have the right to place a “credit freeze” on a credit report. The credit freeze is designed to prevent credit, loans, and services from being approved without consent. Pursuant to federal law, individuals cannot be charged to place or lift a credit freeze on your credit report.

Should individuals wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion

1-800-680-7289
transunion.com
P.O. Box 2000
Chester, PA 19016

Experian

1-888-397-3742
experian.com
P.O. Box 9554
Allen, TX 75013

Equifax

1-888-298-0045
equifax.com
P.O. Box 105069
Atlanta, GA 30348

Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or their state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania

Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. Instances of known or suspected identity theft should also be reported to law enforcement, the state Attorney General, and the FTC.